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#### **OUR MISSION**

AT HELLO FRESH
WE CHANGE THE
WAY PEOPLE EAT
FOREVER

#### **OUR VISION**

THE WORLD'S LEADING, FULLY INTEGRATED FOOD SOLUTIONS GROUP





#### **Q2 Highlights**



Continued strong growth in customers across both segments to record 7.7m



Order rates maintained well ahead of pre-pandemic levels, despite easing of restrictions



Constant currency revenue growth of 66.5% to €1.6bn



Industry leading profitability with €158m AEBITDA, a margin of 10.1%



Progress along all strategic dimensions: New geographies (Norway), brands (GreenChef UK), verticals (RTE AU)



2021 full year guidance raise to between 45%-55% CC Revenue Growth



Increased infrastructure investment lead to revised AEBITDA margin outlook of between 8.25%-10.25%



## We continued our TAM expansion via geographic and brand rollouts

### HelloFresh launch in Norway



Following successes in Sweden and Denmark, HelloFresh launches into the next Nordic market

2.5m households market opportunity

Leverage technology and supply chain network

New state-of-the art FC near Oslo



#### **Green Chef launch in UK**



As part of our expansion strategy, we have brought America's No. 1 sustainable meal-kit brand to the UK

**Incremental TAM expansion** 

Tailored for the health-savvy UK customer

Distinctive customer offering to cement our market leadership in the UK

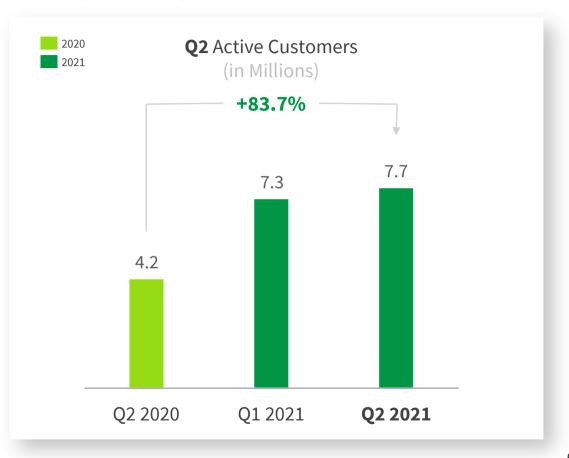




**02 Results 2021** 

### Q2 Customers increased by 83.7% year-on-year to 7.7m

- Continued growth quarter-onquarter, despite easing of restrictions
- Enabled by de-bottlenecking of production capacity
- Broad-based growth momentum across both segments
  - Intl +75.5%
  - US +92.9% (incl. Factor)
- Q2 2019: 2.4m [Y-o-2Y +220%]





### Order rates remain high and ahead of pre-pandemic levels

- Average order rate per customer remains at 4.0 while markets continue to open up
- As expected, a return to more normal seasonal behavior around public holidays and the summer period
- Q2 2019: 3.7 [Y-o-2Y +8%]





### Average order value below "peak Covid" benchmark, but up on Q1 2021

- On average, bigger basket sizes and higher contribution from add-ons across geographies compared to pre-Covid levels
- US AOV supported by Factor contribution
- International AOV impacted by mix effects between geographies
- Q2 2019: €48.8 [Y-o-2Y +3%]



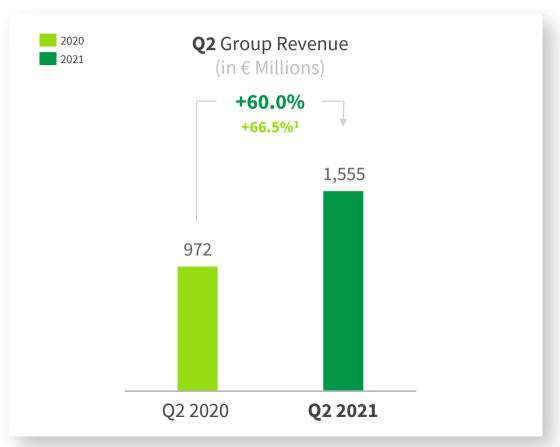


Despite Q2 being the first full quarter with Covid comparatives, CC

**Revenue growth was 66.5%** 

 Strong topline growth across both segments

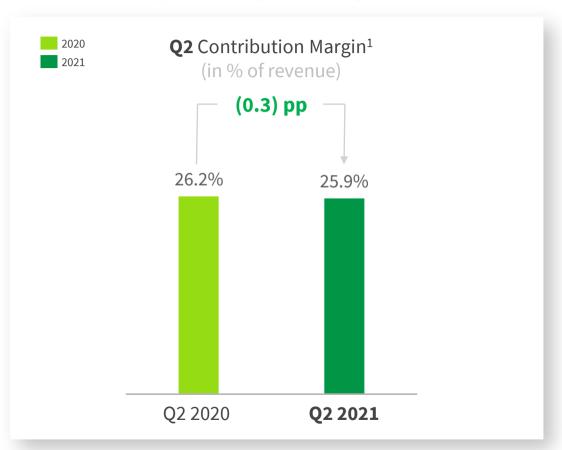
- US with CC growth of 76.5% benefiting from less capacity constraints and Factor contribution
- Intl with a CC growth of 54.7%





## Q2 Contribution margin remained broadly stable year-on-year

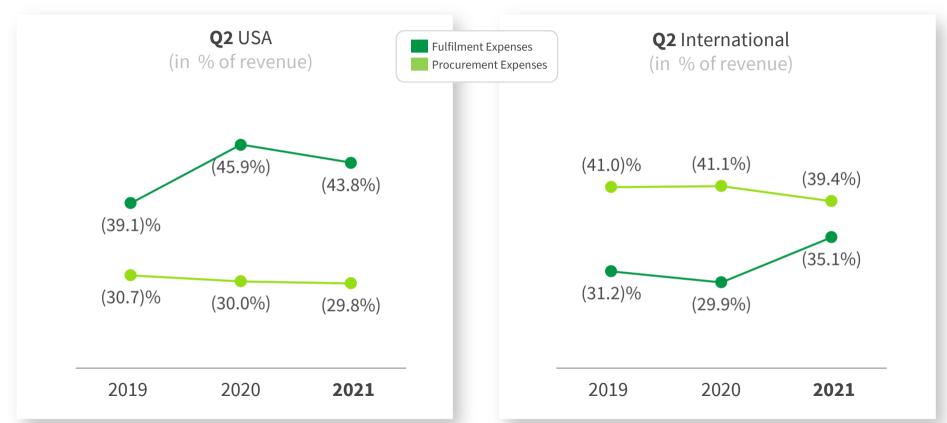
- Continued efficiencies in procurement expenses
- Relative increase in fulfilment expenses from rapid ramp-up of production capacity
- In addition, mix effects within Intl segment





**Q2 Results 2021** 1. Excl. SBC

# Q2 2021 Fulfilment expenses in both segments impacted by rapid capacity build-up, while US benefiting from reduction of Covid-inefficiencies



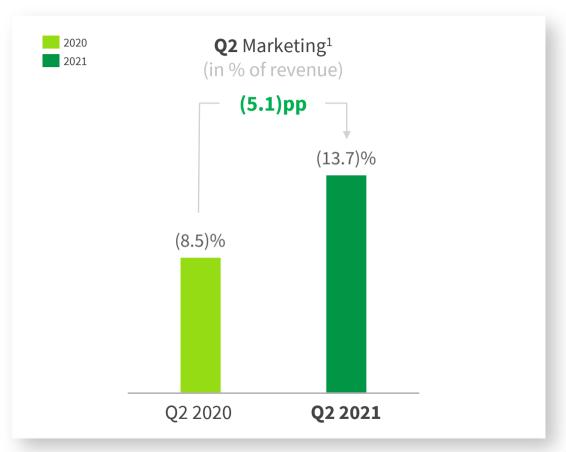
HELLO FRESH

Marketing as % of revenue is normalizing compared to heavily capacity

constrained Q2 2020

 Marketing expenses driven by strong customer growth

Down as % of revenue compared to Q1 2021



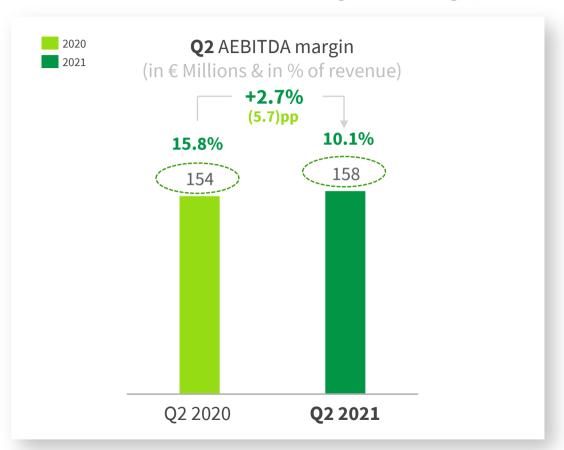


**Q2 Results 2021** 1. Excl. SBC

We increased our Q2 AEBITDA to €158m whilst continuing to strongly

invest in growth

Investment in capacity
 expansion, new customer
 growth, new markets and new
 vertical ramp-up all absorbed
 while maintaining industry
 leading margins



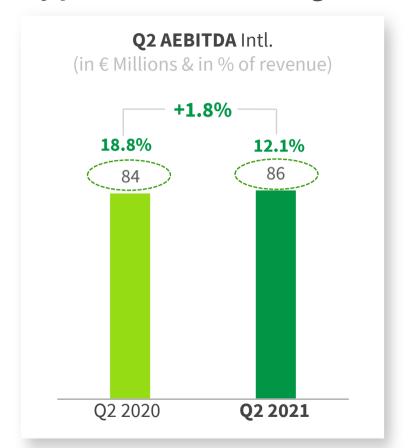


02 Results 2021

### We maintain our industry-leading profitability profile across both segments







14

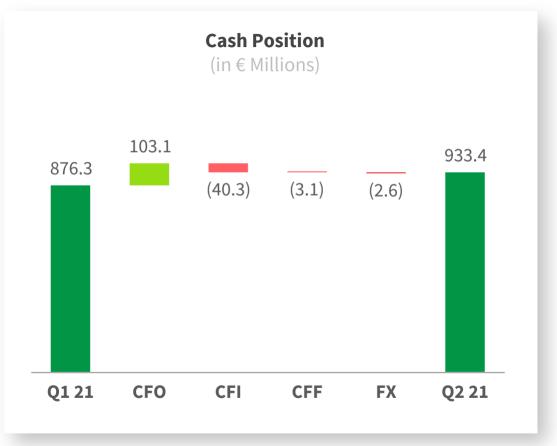


We have further increased our cash position to €933m through organic free

cash flow

 Strong AEBITDA profitability driving cash flow from operations

As expected, step-up in investments with €40.3m capex in Q2 (with more to come in H2)





**Q2 Results 2021** 15

# Outlook changed to 45% – 55% cc revenue growth and 8.25% - 10.25% AEBITDA margin





## **Group:** Operational and Financial KPIs

		Q2 20	Q2 21	
Active Customers (m)		4.18	7.68	
Average Order Rate		4.3	4.0	
Average Order Value (€)		53.7	50.2	
Average Order Value constant cui	rrency (€)	53.7	52.3	
	% YoY revenue growth1		(66.5%)	CC <sup>4</sup>
Revenue <sup>1</sup>			60.0%	€
(€m)			1,555.0	
		972.1		
Contribution margin <sup>2</sup>	% Revenue	26.2%	25.9%	
(€m)			403.5	
		254.9		
AEBITDA³ (€m)	% Revenue	15.8%	10.1%	
(em)		153.6	157.8	



Q2 Results 2021

1. Revenue post promotional discounts, customer credits, refunds and excluding VAT; YOY stands for year on year and compares the respective quarter with the same quarter of the previous year 2. Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses

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 AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue

<sup>4.</sup>Based on constant currency

## **USA:** Operational and Financial KPIs

		Q2 20		Q2 21
Active Customers (m)		1.98		3.82
Average Order Rate		4.5		4.1
Average Order Value (€)		59.2		54.4
Average Order Value constant cur	rency (€)	59.2		59.6
	% YoY revenue growth <sup>1</sup>		(76.5%)	CC <sup>4</sup>
Revenue			61.0%	€
(€m)				846.9
		525.9		
Contribution margin² (€m)	% Revenue	24.2%	(	26.7%
		127.8		
AEBITDA³ (€m)	% Revenue	15.5%	(	10.8%
(Citi)		81.9		91.2
		02.3		



Q2 Results 2021

1. Revenue post promotional discounts, customer credits, refunds and excluding VAT; YoY stands for year on year and compares the respective quarter with the same quarter of the previous year

<sup>2.</sup> Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses 3. AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue

<sup>4.</sup>Based on constant currency

## International: Operational and Financial KPIs

		Q2 20	Q2 21	
Active Customers (m)		2.20	3.86	
Average Order Rate		4.2	4.0	
Average Order Value (€)		48.3	46.0	
Average Order Value constant cur	rency (€)	48.3	44.8	
	% YoY revenue growth <sup>1</sup>	(54.	.7%)	CC <sup>4</sup>
Revenue <sup>1</sup>		58.	.7%	€
(€m)			707.9	
		446.2		
Contribution margin <sup>2</sup>	% Revenue	29.1%	25.6%	
(€m)		130.3	181.7	
AEBITDA <sup>3</sup>	% Revenue	18.8%	12.1%	
(€m)		84.2	85.7	



Q2 Results 2021

1. Revenue post promotional discounts, customer credits, refunds and excluding VAT; YoY stands for year on year and compares the respective quarter with the same quarter of the previous year

<sup>2.</sup> Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses
3. AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue

<sup>4.</sup>Based on constant currency

#### **Profit and Loss Statement**

	3 months ended		Change %	
	30-Jun-21	30-Jun-20	YoY	
Revenue	1,555.0	972.1	60.0%	
Procurement Expense	(532.7)	(342.2)	(55.7)%	
Fulfilment Expense	(623.5)	(376.3)	(65.7)%	
Contribution Margin	398.8	253.6	57.3%	
% of Revenue	25.6%	26.1%	(0.5)pp	
Marketing Expense	(213.4)	(83.7)	(155.0)%	
G&A, other income and expenses	(54.4)	(35.8)	(52.0)%	
EBIT	131.0	134.1	(2.3)%	
% of Revenue	8.4%	13.8%	(5.4)pp	
Financial Result	(8.0)	(3.5)	(128.6)%	
ЕВТ	123.0	130.6	(5.8)%	
Income Tax (Expense) / Benefit	(39.2)	(14.6)	(168.5)%	
Net Income / (Loss)	83.8	116.0	(27.8)%	

6 months ended		Change %
30-Jun-21	30-Jun-20	YoY
2,997.9	1,671.2	79.4%
(1,020.0)	(582.8)	(75.0)%
(1,176.6)	(634.7)	(85.4)%
801.4	453.7	76.6%
26.7%	27.1%	(0.4)pp
(431.4)	(202.3)	(113.2)%
(105.0)	(70.8)	(48.3)%
265.0	180.6	46.7%
8.8%	10.8%	(2.0)pp
(3.3)	(8.5)	61.2%
261.7	172.1	52.1%
(76.3)	(16.4)	(365.2)%
185.4	155.7	19.1%

Reconciliation	starting	at	EBIT
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EBIT	131.0	134.1	(2.3)%
D&A	24.8	11.5	(115.7)%
EBITDA	155.9	145.6	7.1%
% of Revenue	10.0%	15.0%	(5.0)pp
Special items	1.3	1.7	23.5%
SBC	0.6	6.3	90.5%
AEBITDA	157.8	153.6	2.7%
% of Revenue	10.1%	15.8%	(5.7)pp

265.0	180.6	46.7%
40.4	22.1	(82.8)%
305.4	202.7	50.7%
10.2%	12.1%	(1.9)pp
3.8	2.2	(72.7)%
7.8	11.8	33.9%
317.0	216.7	46.3%
10.6%	13.0%	(2.4)pp



#### **Balance Sheet & Cash Flow Statement**

In MEUR	As at 30-Jun-21	As at 31-Dec-20
Assets		
Non-current assets	701.2	603.6
Cash and cash equivalents	933.4	729.0
Other current assets	261.9	193.0
Total assets	1,896.5	1,525.6
Equity and liabilities		
Equity	804.3	656.0
Non-current liabilities	370.1	349.8
Current liabilities	722.1	519.8
Total equity and liabilites	1,896.5	1,525.6
In MEUR	Q2 2021	FY 2020
Cash and cash equivalents at the beginning of the period	876.3	193.6
Net Cash flows from operating activities	103.1	601.5
Net Cash flows from investing activities	(40.3)	(210.5)
of which M&A	_	(128.3)
Net Cash flows from financing activities	(3.1)	163.4
Effects of exchange rate changes and other changes on cash and cash equivalents	(2.6)	(19.0)
Cash and cash equivalents at the end of the period	933.4	729.0



Q2 Results 2021

22

#### **Share Count**

As of June 30, 2021

**Types of share** 

**Stock exchange** 

**Market Segment** 

**Number of shares issued** 

**Number of shares outstanding** 

Ordinary shares

Frankfurt Stock Exchange

Regulated Market (Prime Standard)

173,864,414

173,537,351

Employee Incentive Plan	Options	RSU	Total
Vested (in mn)	5.1	0.05	5.2
WAEP (in EUR) - vested instruments	10.7	0	10.6
Unvested (in mn)	2.9	0.33	3.3
WAEP (in EUR) - unvested instruments	24.3	0	21.9
Outstanding (in mn)	8.1	0.38	8.5
WAEP (in EUR)	15.6	0.01	15



Q2 Results 2021

1 Weighted average exer

23

