



HELLOFRESH CAPITAL MARKETS DAY LONDON, 13th November 2018



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- 1. Strategic Outlook
- 2. Update on International Business
- 3. Update on US Business
- 4. Financial Outlook
- 5. Data-driven Marketing at HelloFresh
- 6. CSR at HelloFresh







This creates ample space for many \$ bn food businesses













EveryPlate



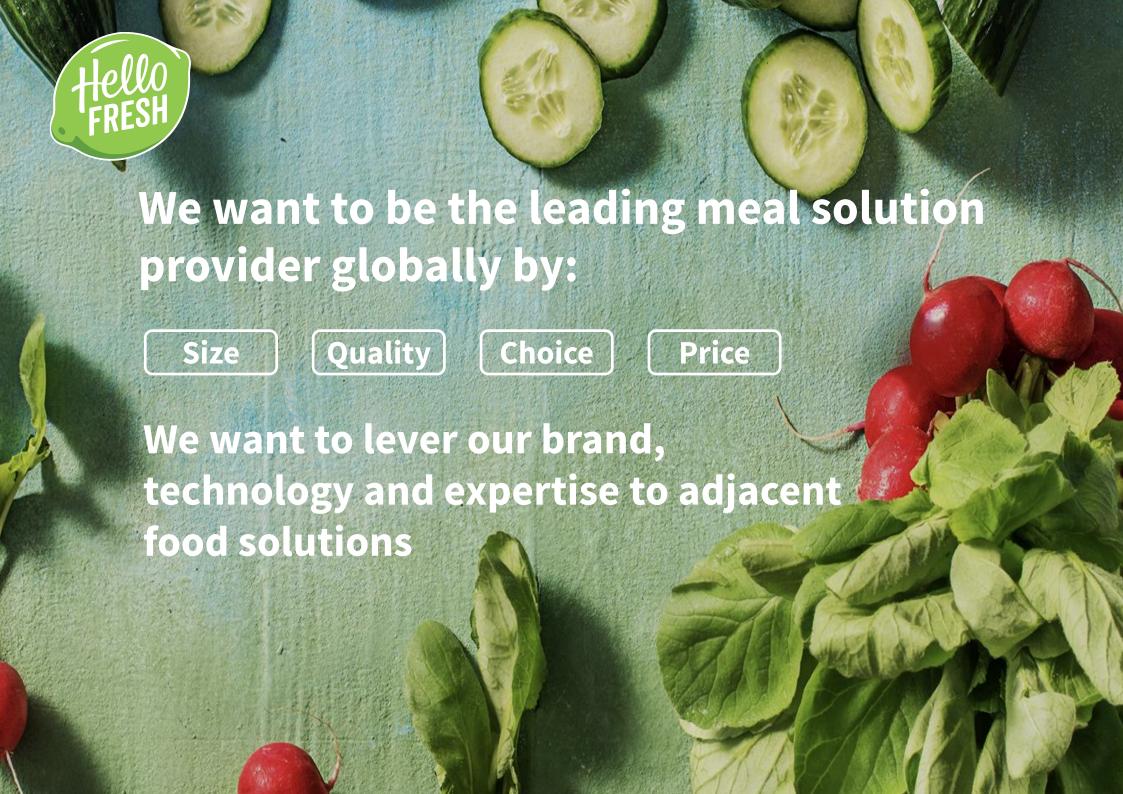








€9.0tr global food market in 2021¹





Mealkits are here to stay: they solve a clear need for consumers in the food market



Limited time



Limited headspace/creativity

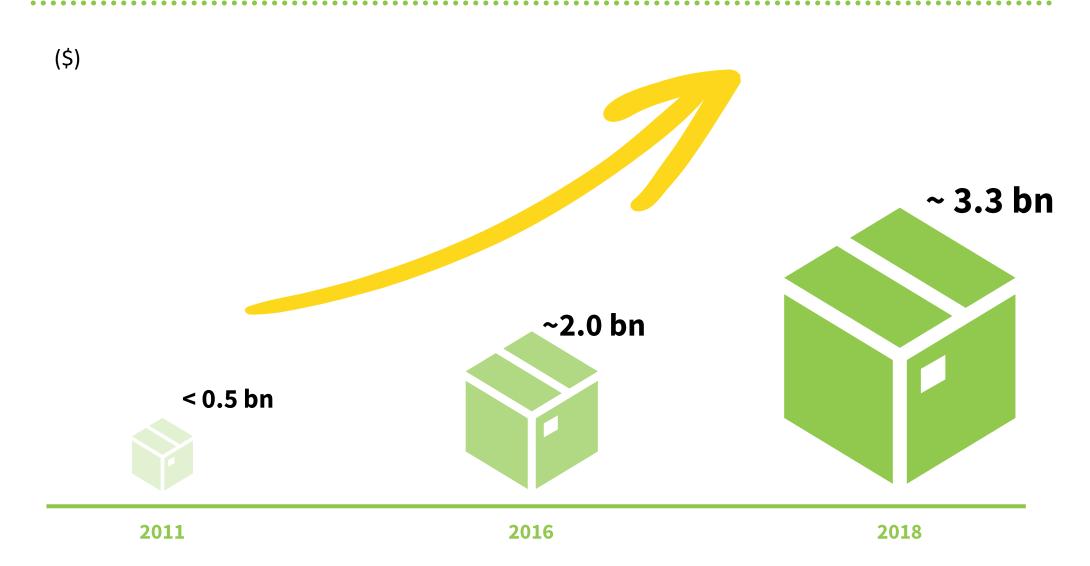


Urge to do the right thing for oneself and partners/family





The category we pioneered in 2011 has seen explosive growth over the last years





What we promised at IPO

+10%¹ than expected **REVENUE GROWTH** by broker consensus 2 quarters before **EARLY BREAKEVEN CORE BUSINESS** expected date 52% YoY growth INTERNATIONAL BUSINESS RE-ACCELERATION YTD in constant currency **#1** everywhere MARKET LEADERSHIP IN EVERY MARKET WE OPERATE

PURSUE LONG-TERM GROWTH LEVERS

Increase of **TAM Penetration**

& TAM Expansion, Geo

Expansion and M&A

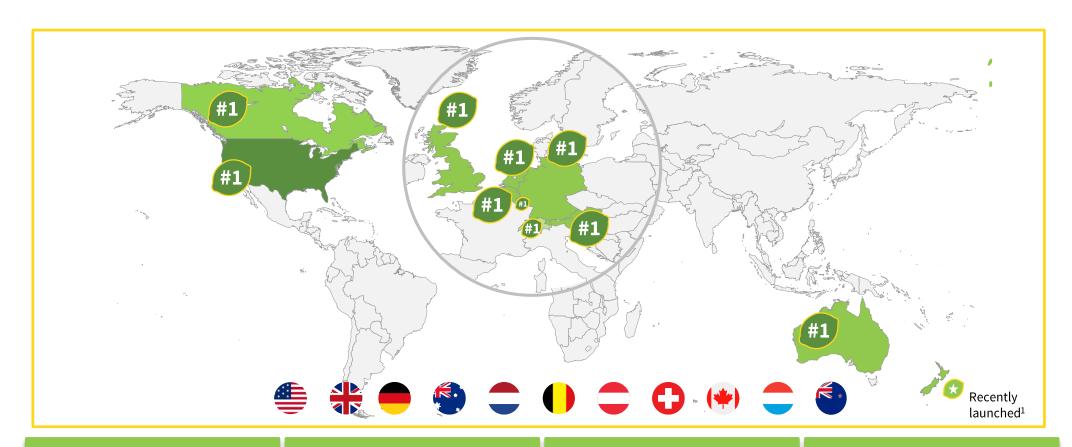


We delivered above our IPO promises

REVENUE GROWTH EARLY BREAKEVEN CORE BUSINESS INTERNATIONAL BUSINESS RE-ACCELERATION MARKET LEADERSHIP IN EVERY MARKET WE OPERATE **PURSUE LONG-TERM GROWTH LEVERS**



We are the largest and only global player; expanding market share across all territories!



47m

meals served in Q3

c. €1.2 bn/c. \$1.4 bn²

revenue run-rate

49% / 41%

YTD revenue growth

4.000+
Employees Worldwide

^{1.} Within the last 24 months.

^{2.} Based on USD/EUR rate of 1.158 as of 30.09.2018

^{3.} Based on constant currency, inc. GC



Deep Dive: Our long-term growth strategy

- TAM penetration
- TAM expansion
 - through Product and Price Differentiation
 - through Geographic Expansion
- Better monetization of customers
- Adjacent verticals
 - Retail
 - HelloFreshGO
 - GoReadyMade





Our large TAM provides for significant long-term growth

	HelloFresh US	HelloFresh International
# House Holds ^{1,2}	90m	70m
Top 40% income	~36m	~28m
HFG market share	~40%	~70%
ТАМ	14m	20m
Current active customers	1m	0.8m
Growth potential	>14x	>25x

^{1.} Excluding single person households

^{2.} According to Startista,Inc. based on 2017 data





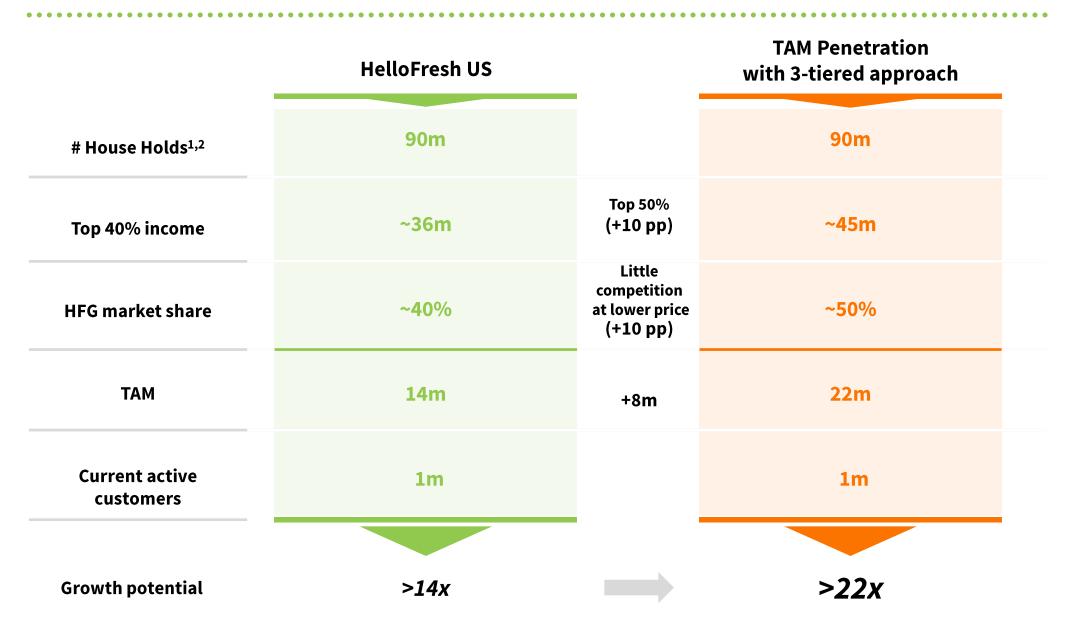
Through our recently introduced segmentation we further expand our US TAM by offering meal plan solutions at different price points







Our 3-tiered strategy further increases our TAM in the US



^{1.} Excluding single person households

^{2.} According to Startista, Inc.; based on 2017 data





TAM expansion through geographic expansion







Q2 2018 Q2 2018 Q3 2018



NEW TERRITORY to be launched in 2019





Our expansion strategy further increases the TAM in our International segment

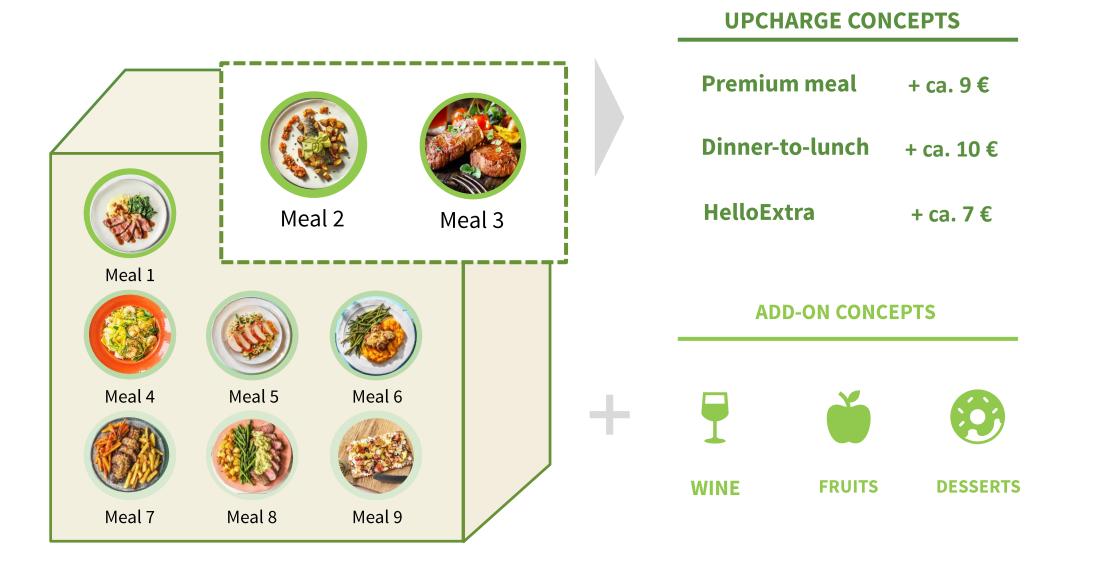
	HelloFresh International		TAM Expansion
# House Holds ^{1,2}	70m	New Geos (+10m)	80m
Top 40% income	~28m	Top 40% (+5m)	~32m
HFG market share	~70%		~70%
ТАМ	20m	+3m	23m
Current active customers	0.8m		0.8m
Growth potential	>25x		>29x

^{..} Excluding single person households

^{2.} According to Startista, Inc.; based on 2017 data



Better monetization of our customers and menus is a powerful driver for profitable growth







Investment in new verticals for long-term value creation



Retail



HelloFreshGO



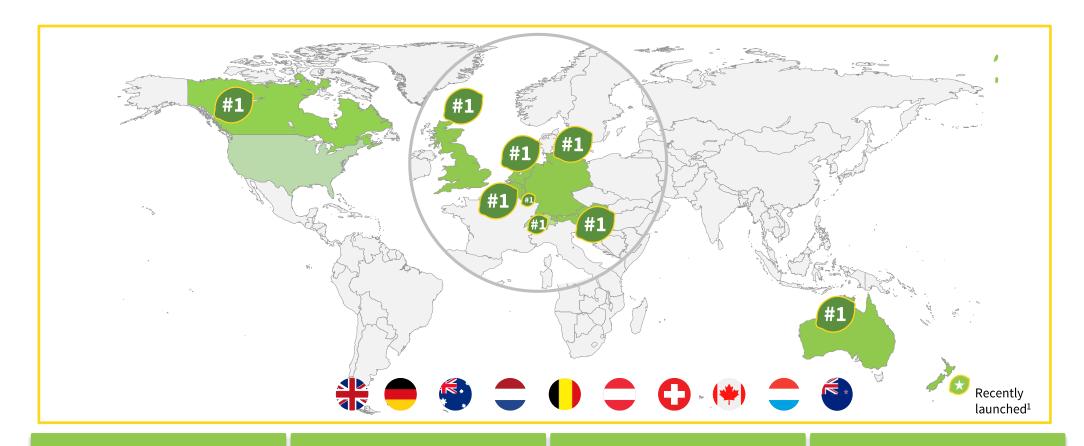
GoReadyMade



2. Update on International business



International Snapshot



Active in 10 Markets

>€500m revenue run-rate

52% / 47%

YTD revenue growth

12
Fulfilment Centers

^{1.} Within the last 24 months.

^{2.} Based on constant currency



Key highlights of our International segment

- Massively reaccelerated growth vs 2017
 - Investments in infrastructure, product, choice and new geographies are paying off
- 2018 on track to be 1st full year of AEBITDA break-even for the whole International segment

Position in Canada further strengthened through Chef's Plate acquisition; market leader in Canada as of November 2018

New Zealand successfully launched; business got off to a fantastic start



Investments in infrastructure, product, choice and new geographies are paying off



2017: year of transition

2 new fulfilment centres launched (UK, AU)

Strengthened our **brand equity** continuously

Meaningful investment into **nascent geographies** (CA, Western Australia, CH, FR, Lux)

Expansion of **choice in** substantially all **geographies**



2018: start of harvest

Active **customers up** by **>60%**

Q3 Revenues Y-o-Y up by 54%

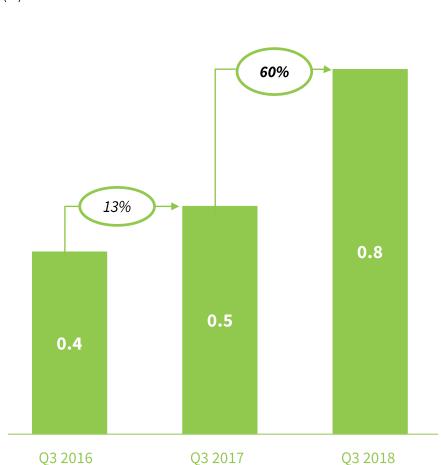
Q3 AEBITDA margin expansion Y-o-Y by 6.2 pp



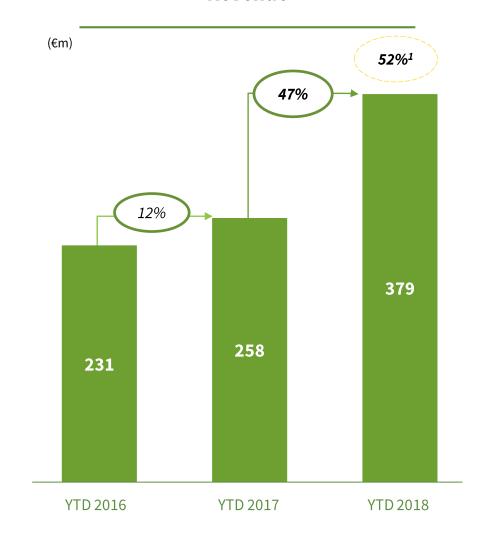
Massive reacceleration of growth in the International segment

Active Customers

(m)

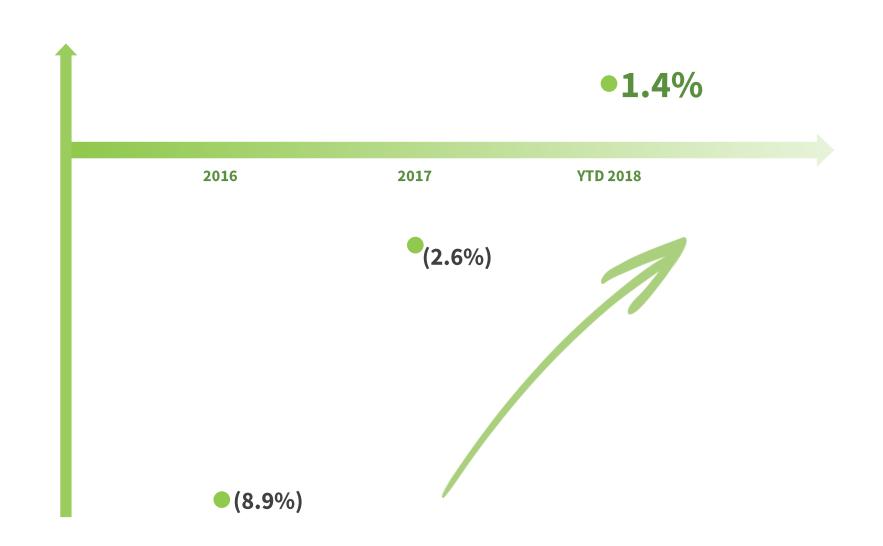


Revenue





2018 on track for 1st full year of AEBITDA positive





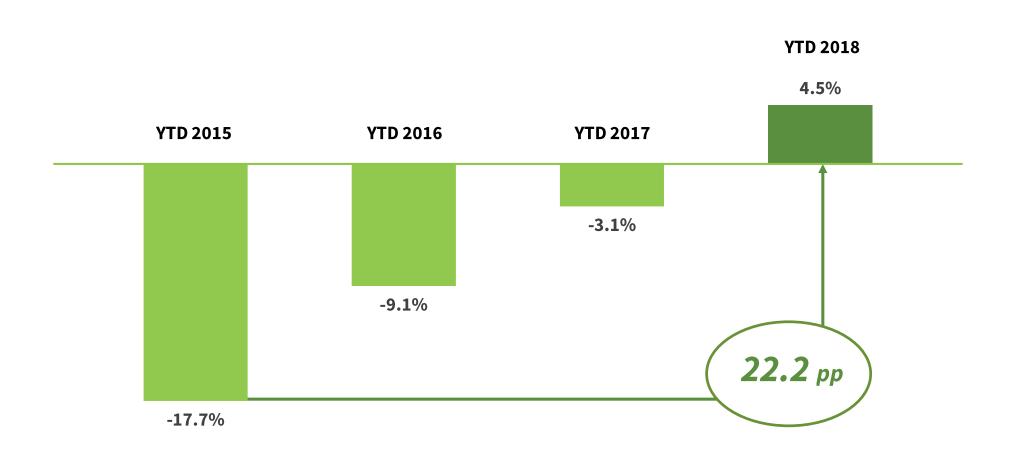
2018 on track for 1st full year of AEBITDA positive





Developed International¹: as our territories mature, we achieve higher profitability

AEBITDA MARGIN (%)

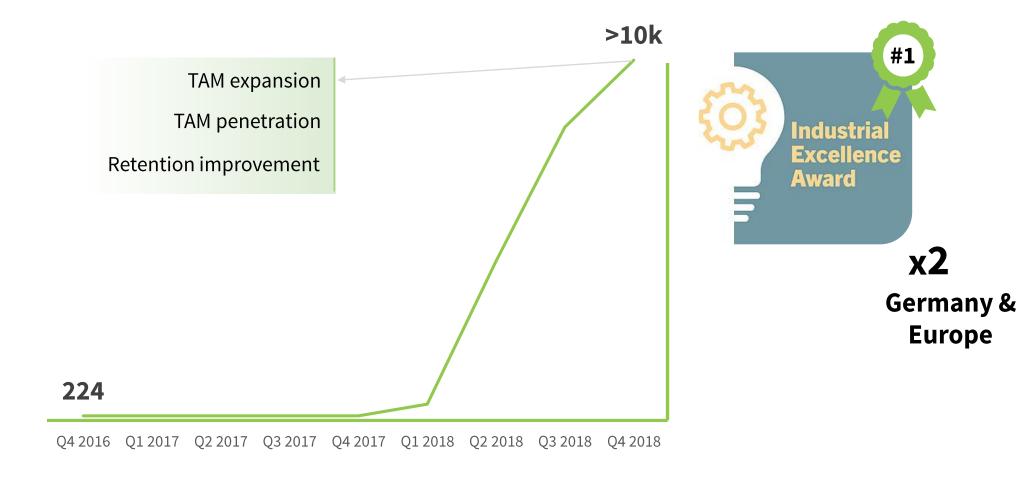


1. Includes DEAT, BeNeLux, UK, AU



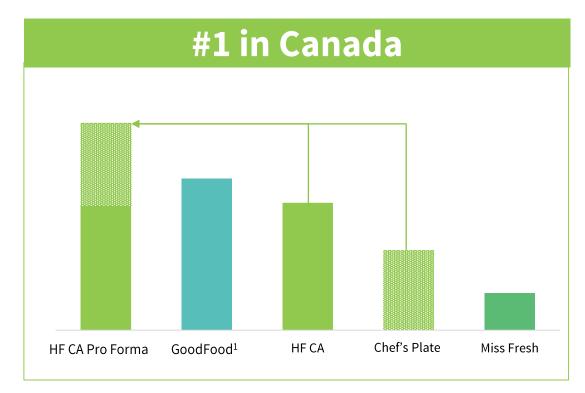
Case study DE: We have managed this margin expansion despite a massive increase in product offering and higher production complexity

of unique weekly meal combinations





The acquisition of Chef's Plate makes HelloFresh the #1 player in Canada – one of the most attractive meal kits markets globally





2 Brand Strategy



Complementary customer groups between the businesses

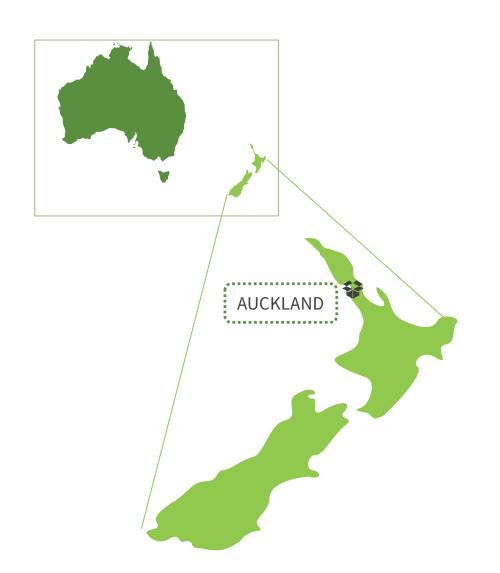
TAM expansion through lower price point for Chef's Plate

Significant synergies expected from combining certain processes, ops, tech and G&A functions

Strong combined platform to capitalize on attractive market dynamics in Canada



Recently launched New Zealand shows promising results





Newest addition to the International Country cluster



Promising results already after first few weeks



Launch of Fulfilment centre



Summary International segment

- Q3 marks another quarter of **topline outperformance**; **59% Y-o-Y revenue growth** on constant currency
- International is well on track to achieve for the first time full year positive AEBITDA
- Commencing **Chef's Plate integration;** to be completed by end of 2019 with significant synergies to be raised throughout the process
- Given our proven track record of launching new geos, **we aim to** launch 1-2 new geographies during the course of 2019
- Despite continued investments in product improvements, new geographies and new verticals, International will continue its trajectory of AEBITDA improvements in 2019





3. Update on US business



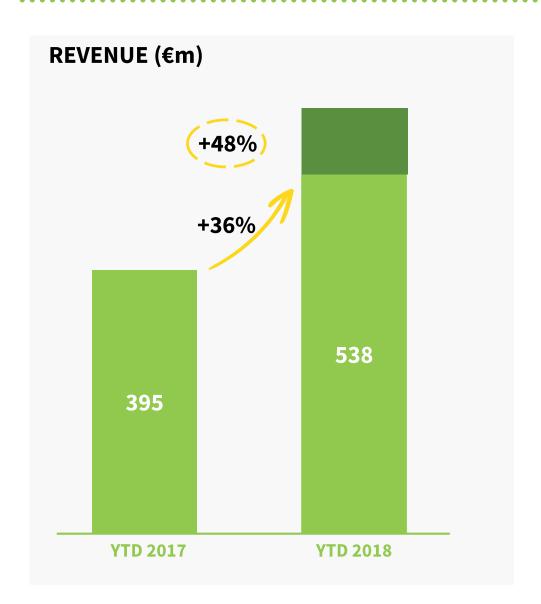
Key highlights of our US segment

- **Continued strong growth** at scale
- 3-tiered brand approach works well
- Increase in choice successfully implemented
- **Price reduction** proves to be superior strategy





YTD we have continued to show exceptional growth at scale

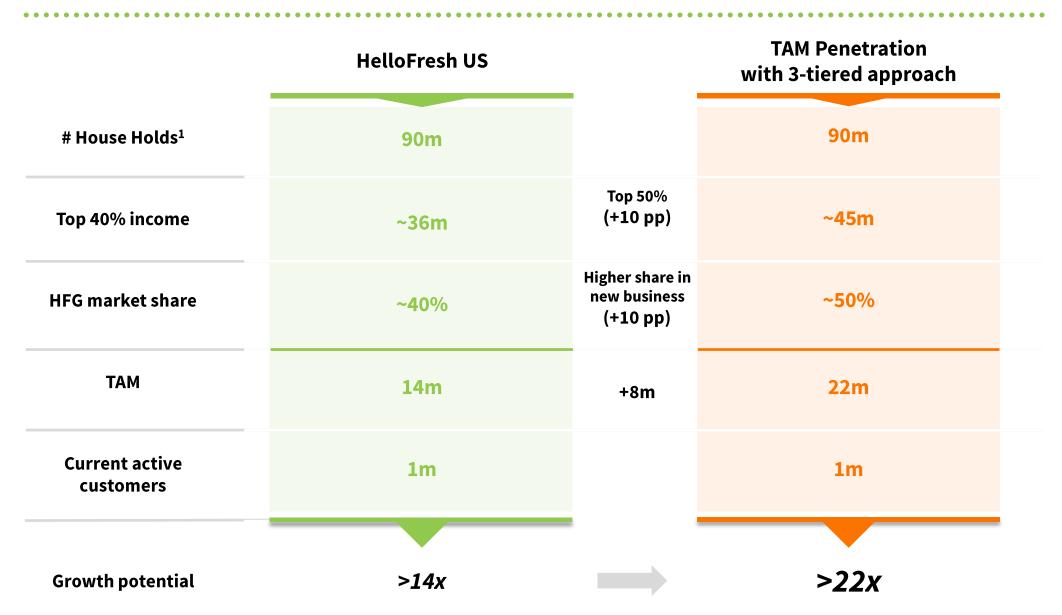








Our multi-brand strategy will significantly enlarge the total addressable market in the US



^{1.} Excluding single person households

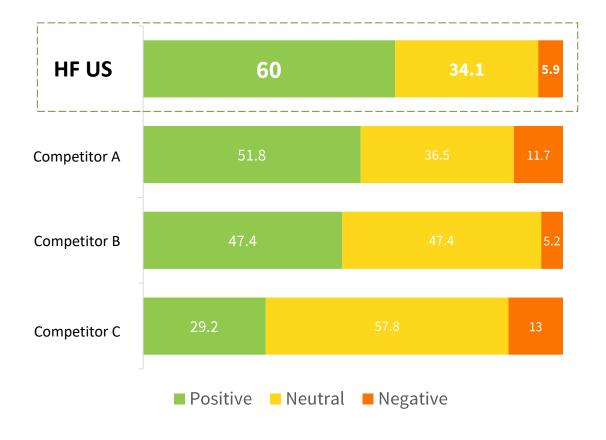
^{2.} According to Startista, Inc.; based on 2017 data





For a long time HelloFresh has maintained market leadership by customer satisfaction: best product, best service, best meals!

CUSTOMER SENTIMENT¹



TrustPilot²

8.5 out of 10 is average
HelloFresh customer
rating on TrustPilot
(from 12k ratings)

9.3% higher than the average score among competitor set

2. Source: Trustpilot as of 22 October 2018

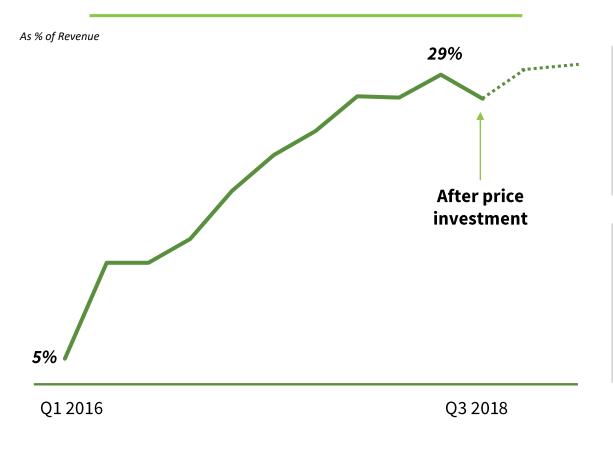
^{1.}Source: Talkwalker for Q3 2018





Our new investments in Price and Choice will further extend our lead over competitors

CONTRIBUTION MARGIN¹ OVER TIME



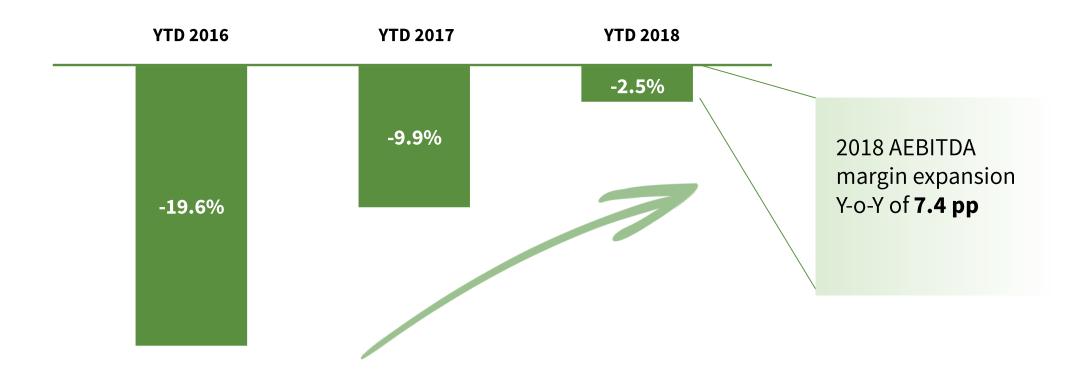
As we drove structural cost
efficiencies over time, by Q3 our
optimal pricing strategy meant
lowering headline prices in our
core business





US CORE: Constant Y-o-Y improvement of AEBITDA margin¹

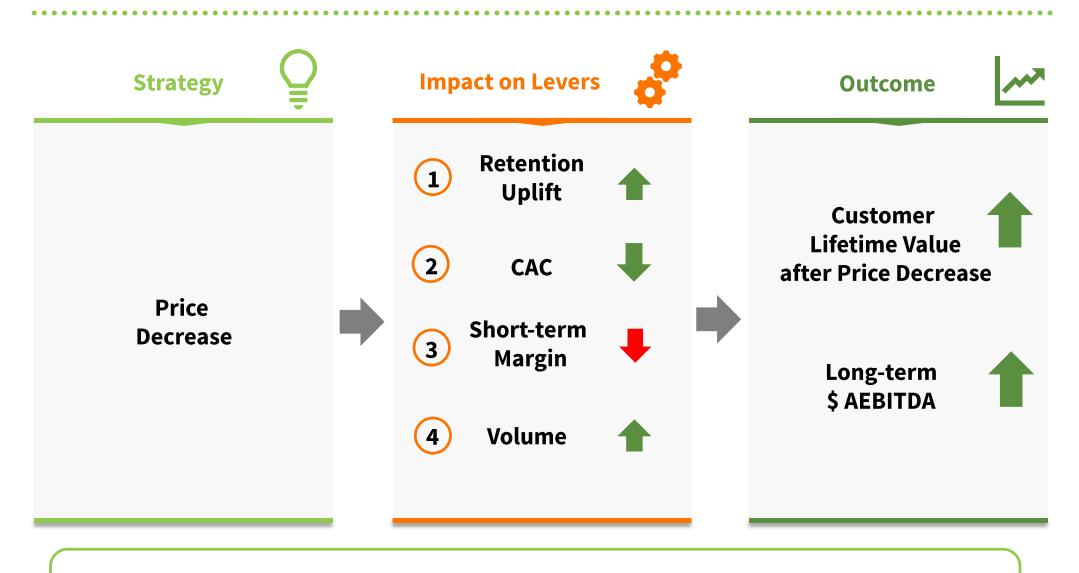
As % of Revenue







Recent strong Margin Improvements made a price decrease the superior strategy for long-term Customer Lifetime Value optimization and market share



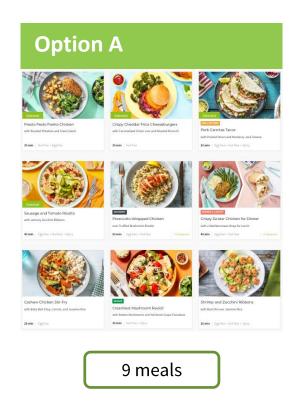


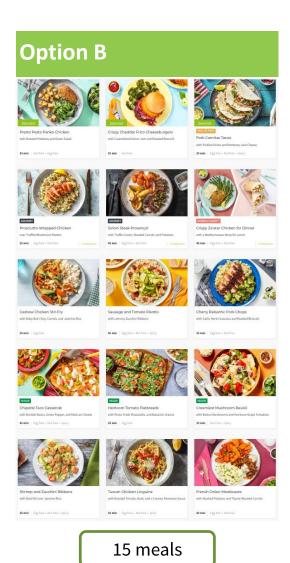
The expected benefits in Marketing and Lifetime outweigh the short-term margin loss; Volume Growth will in turn increase margins again





The expansion of choice has been well received by our customers; We now lead the category in every single dimension!





AB test results show beneficial impact on

- pause rates
- improved marketing performance through advertising more choice
- high customer referral rates



Our brand EveryPlate targets a previously untapped demographic, leveraging the scale and cost advantages of the HelloFresh platform





• Soft-launched in May 2018



Scalable Ops and Tech set-up in place





• Very positive customer response to date





 NPS data on par with core HelloFresh brand





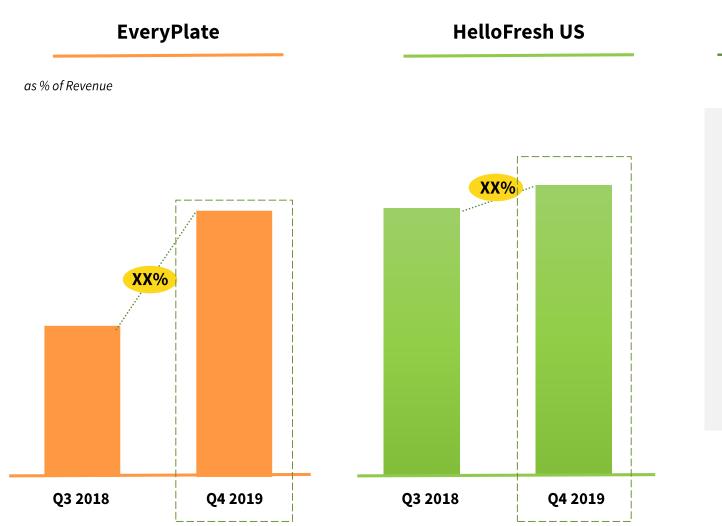
Platform for sustained Growth created; ramp up has started in Q4



EveryPlate will get to similar unit economics as HelloFresh over the course of 2019



Gross Margin



Primary drivers

- Fixed cost leverage from unified
 procurement and
 fulfilment platform
- Lower indirect costs

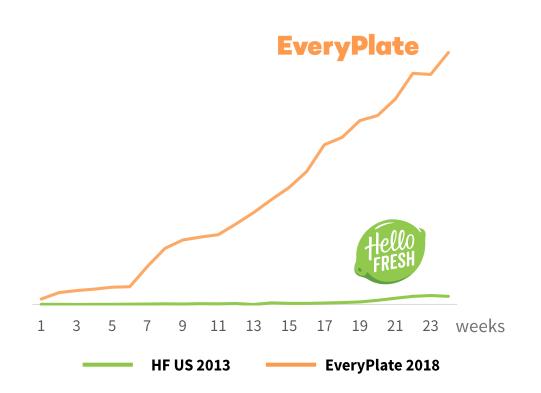


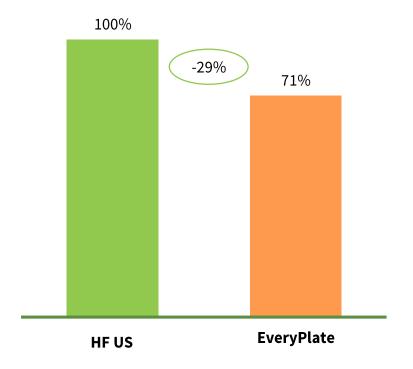
EveryPlate shows very encouraging growth and marketing efficiency since its soft launch in May



Boxes shipped since launch

CACs¹ relative to HF US





1. CAC for Q3 2018





GreenChef acquisition opens up new target groups and helps us spread fixed costs over larger scale



 Potential operational synergies between brands



 Opening new market segments for dietary preferences



Opportunity to appeal to more premium segment





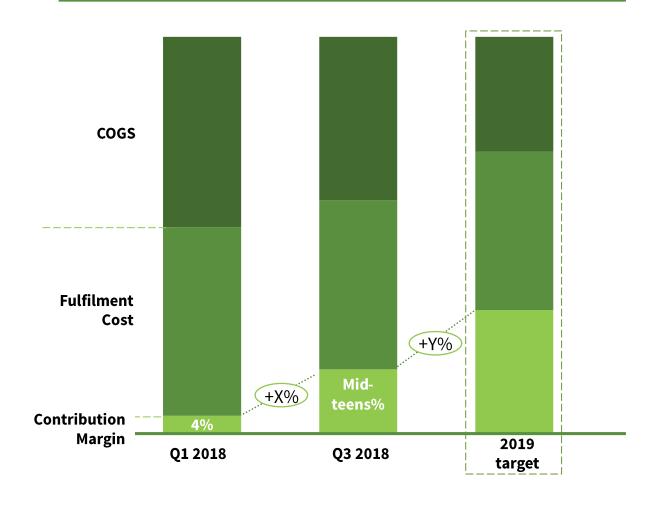
Introducing our proven tools and systems for long-term value creation and growth





GreenChef well on track to become HFG's all organic premium and specialized diet brand

Strong improvement of unit economics since acquisition...



...while significantly enhancing Customer Experience

- Well on track to realize targeted procurement and ops efficiencies
- Streamlined teams & processes
- Sharply improving the customer experience
 - Introduction of more meal choice
 - Price leadership in premium segment
 - More delivery days



For our new brands, we have a clear path to reaching a margin profile in line with our Core business at scale, leveraging the HelloFresh playbook









EveryPlate



COGS

Leveraging our direct-to-

Better yield optimisation

farmer network for all

brands



- All brands running on same FC network, better utilization
- Fixed cost leverage



- Combined media buying
- Reactivation of lapsed customers into other brands



Summary slide US segment

- Continued **strong growth at scale** while constantly improving our margins
- Successful expansion of our TAM through a 3-tiered market approach
- Strong margin improvements in our core product made price reduction the **superior long term strategy**
- Increase of meal choice in our core business shows **promising** receptivity by our customers
- By leveraging the HelloFresh playbook, our new brands have a clear path to same EBITDA margin profile





4. Financial outlook

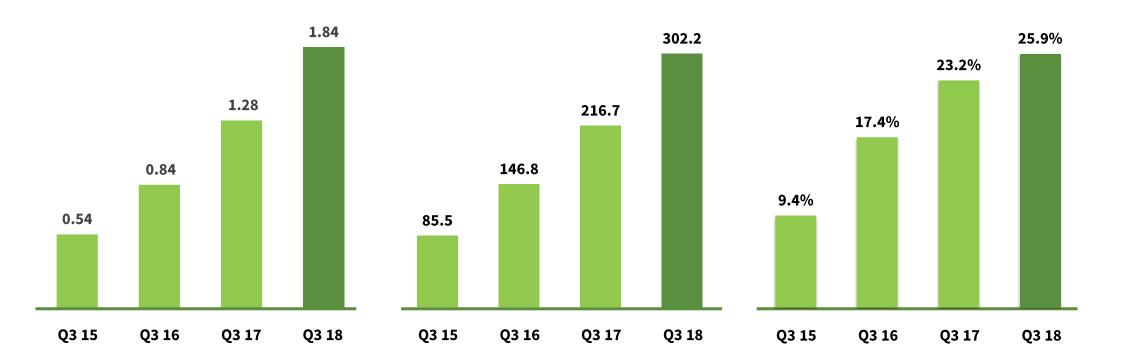


We have successfully scaled our business while continuously expanding margins

Active Customers (m)

Revenues (€m)

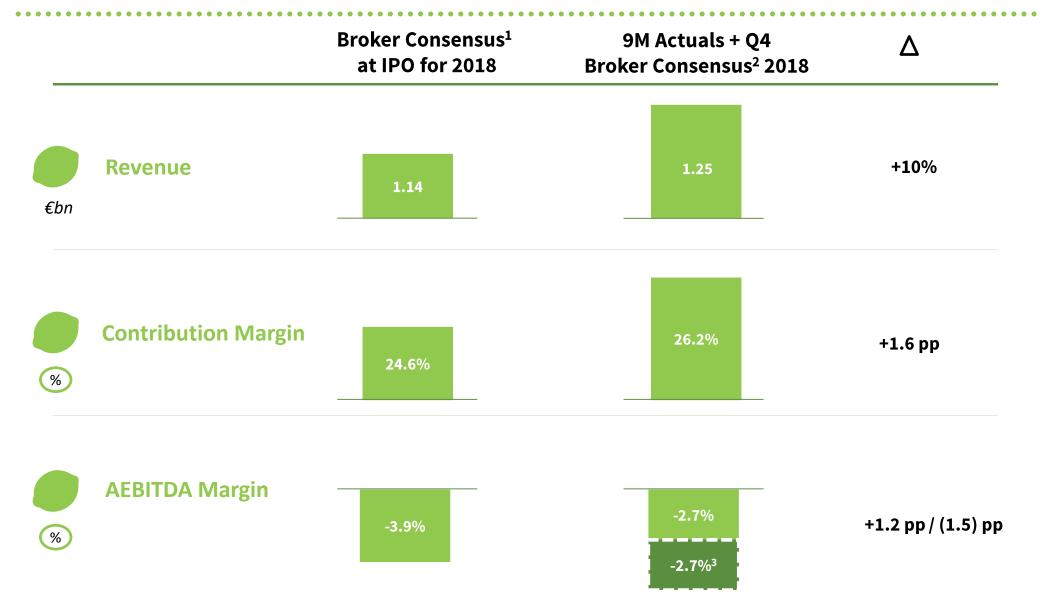
Contribution Margin¹



1. Excluding Share Based Compensation expenses



We have strongly outperformed market expectations since IPO



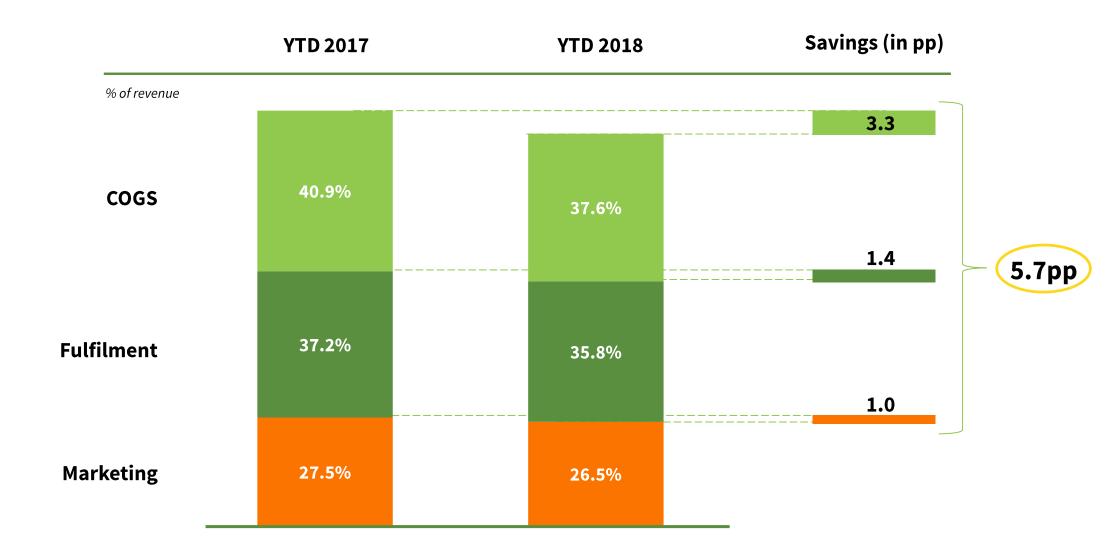
IPO consensus based on Berenberg, Deutsche Bank, BNPP Exane, Morgan Stanley, JPM initiation research as of Dec 2017

^{2.} Q4 2018 consensus based on Berenberg, Deutsche Bank, BNPP Exane, JPM, Morgan Stanley, BHL research as of 31 Oct 2018

^{3.} AEBITDA impact of new initiatives



Our margin expansion¹ has been driven by efficiencies on all levels





We achieved this margin expansion despite a near-term drag on profitability of >35m (EUR) from our new initiatives

INITIATIVES

Green Chef

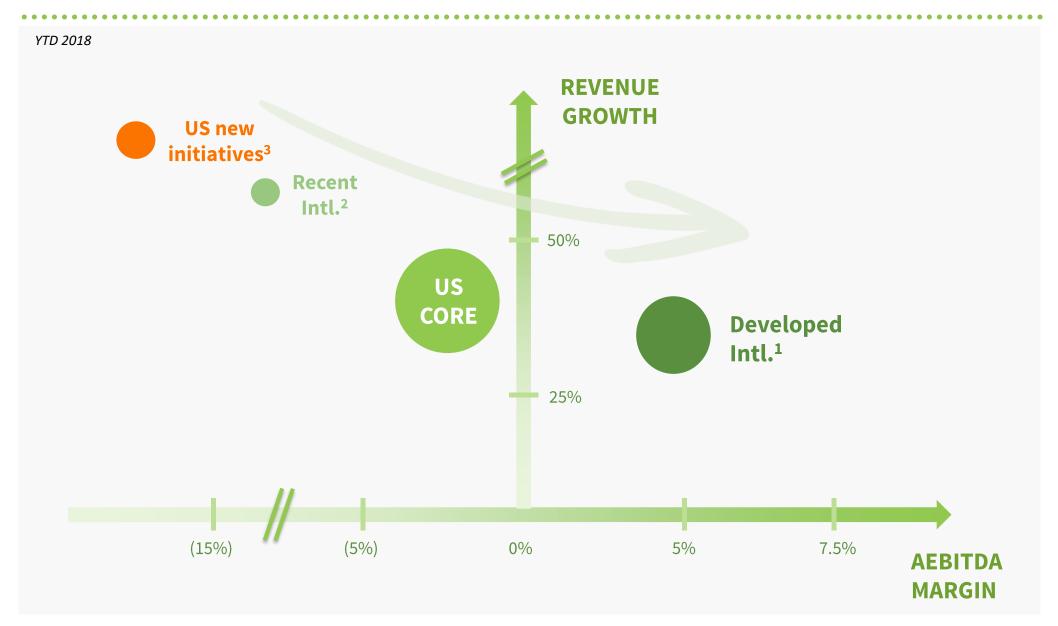
HF price reduction
+
EveryPlate

New verticals + New markets (NZ)

2018 Expected impact on AEBITDA



The growth and margin profile of our businesses is primarily driven by their maturity



^{1.} Benelux, AU, DEAT, UK

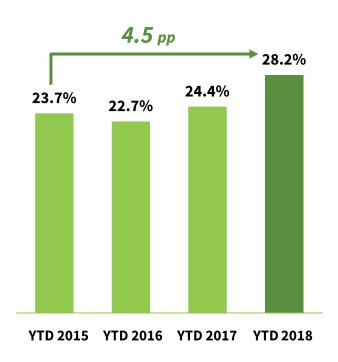
^{2.} NZ, CA, CH

^{3.} Green Chef, EveryPlate, GRM

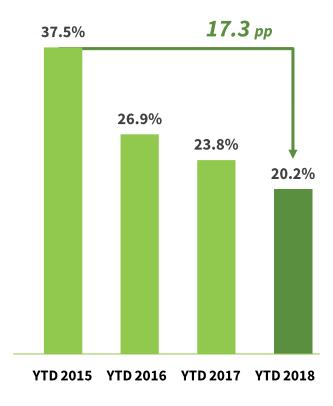


Developed International¹: the growth and margin profile of our businesses is primarily driven by their maturity

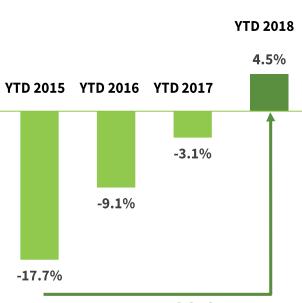




MARKETING EXPENSES (% OF REVENUE)



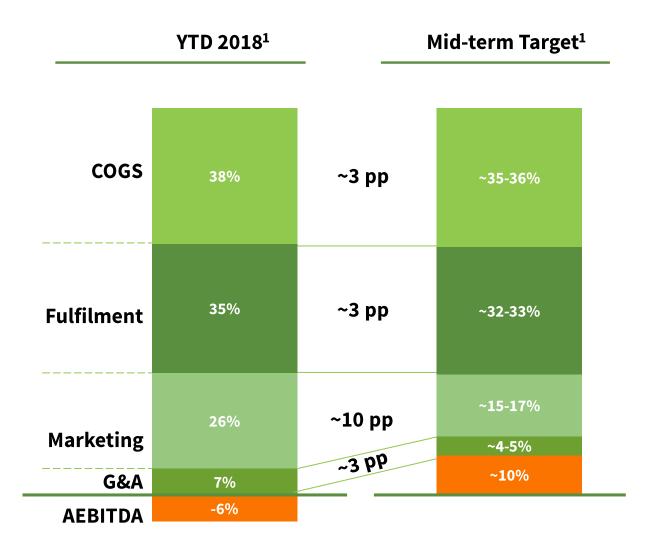
AEBITDA MARGIN (%)



22.2 pp



What is the path to our mid-term margin target?



Key Drivers

COGS

- Smart menu planning
- •Supplier network / terms optimization

Fulfilment

- Fixed cost leverage
- •Efficiencies in production, logistics, packaging

Marketing

- •Higher share of existing customers
- Lower topline growth

G&A

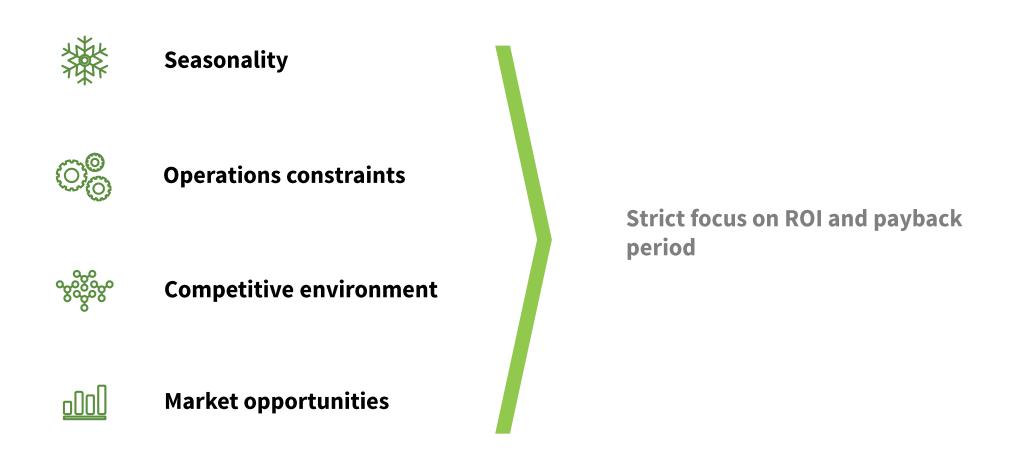
Fixed cost leverage



5. Data-driven Marketing at HelloFresh



We allocate our marketing budget between countries, segments, channels and months to maximize total \$ ROI



Powered by strong data science, BI and tech platform



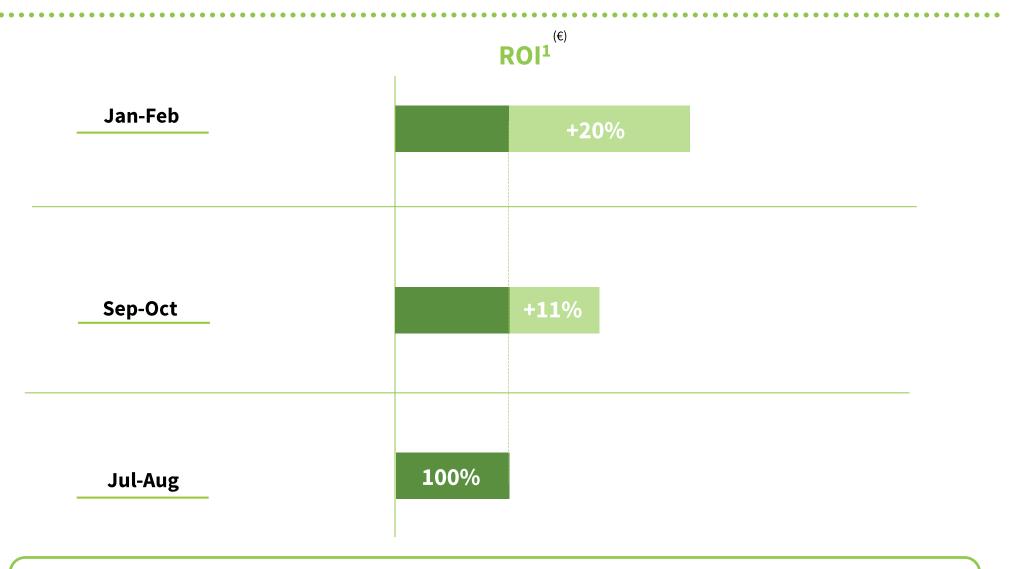
We have successfully kept our CACs stable over the years

CAC and ACQUIRED CUSTOMER EVOLUTION





We invest our marketing budget seasonally, during periods when we acquire cohorts with the best ROI and fastest payback periods

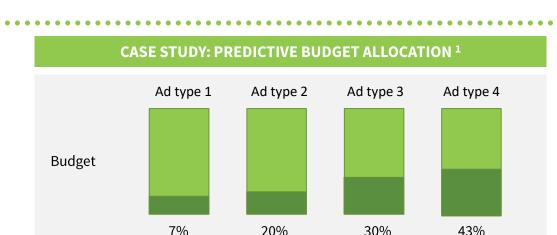




As a consequence, we invest more of our marginal budget and our # of active customers rises in Q1 and Q4 and tend to stagnate during Q2 and Q3

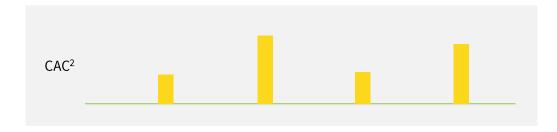


Based on our real-time business intelligence analytics, we can dynamically shift around our marketing budget to optimize ROI



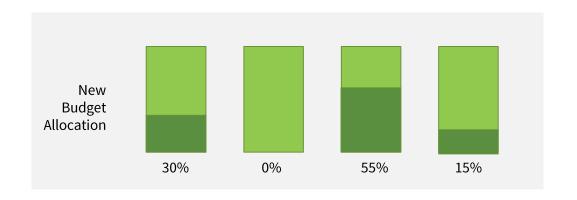
Set and distribute daily budgets based on audience size







Re-allocate the budget based on CAC² levels to maximize spend where CAC² is low



Implemented for Facebook Ads

^{2.} CAC attributed to Facebook advertisement



The outcome is defined on many levels

- Optimize Facebook budgets to increase ROI
- Capitalize on good opportunities and reduce

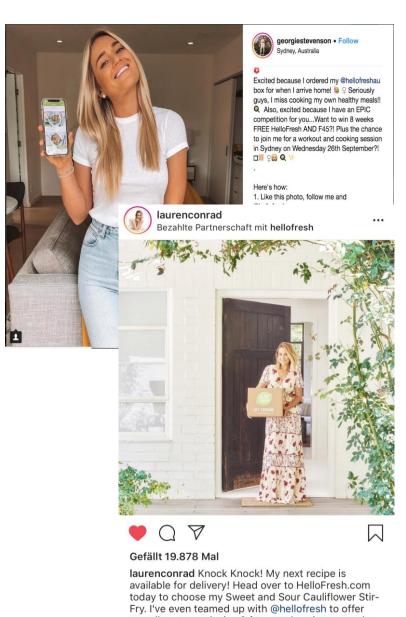
risk with bad opportunities

- Maximize performance
- Save time by automating manual processes

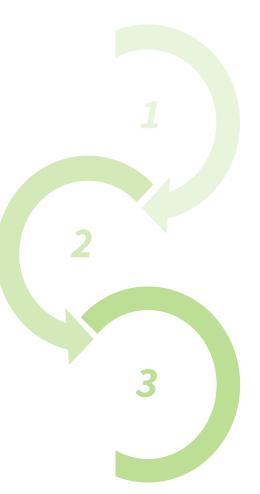




Working with influencers helped us to improve our return on investment on **Digital marketing**



you all a new exclusive 8 free meals using my code LCXHF. Enjoy xo #hellofreshpartner #hellofreshpics



Expanded to higher profile influencers / celebrities

Engaged small to mid level influencer through events, competitions and exclusive access

Broadened our usage of influencer content across marketing channels



Over the past year, number of customer reactivations has significantly increased



As we mature, reactivated customers share of total conversions increases

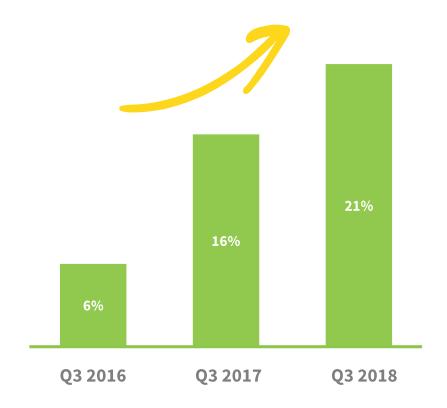


Our increasingly sophisticated CRM tools allow more personalized targeting for reactivation



Reactivated customers are **typically high ROI**, fast payback

Share of reactivations of total Conversions per quarter



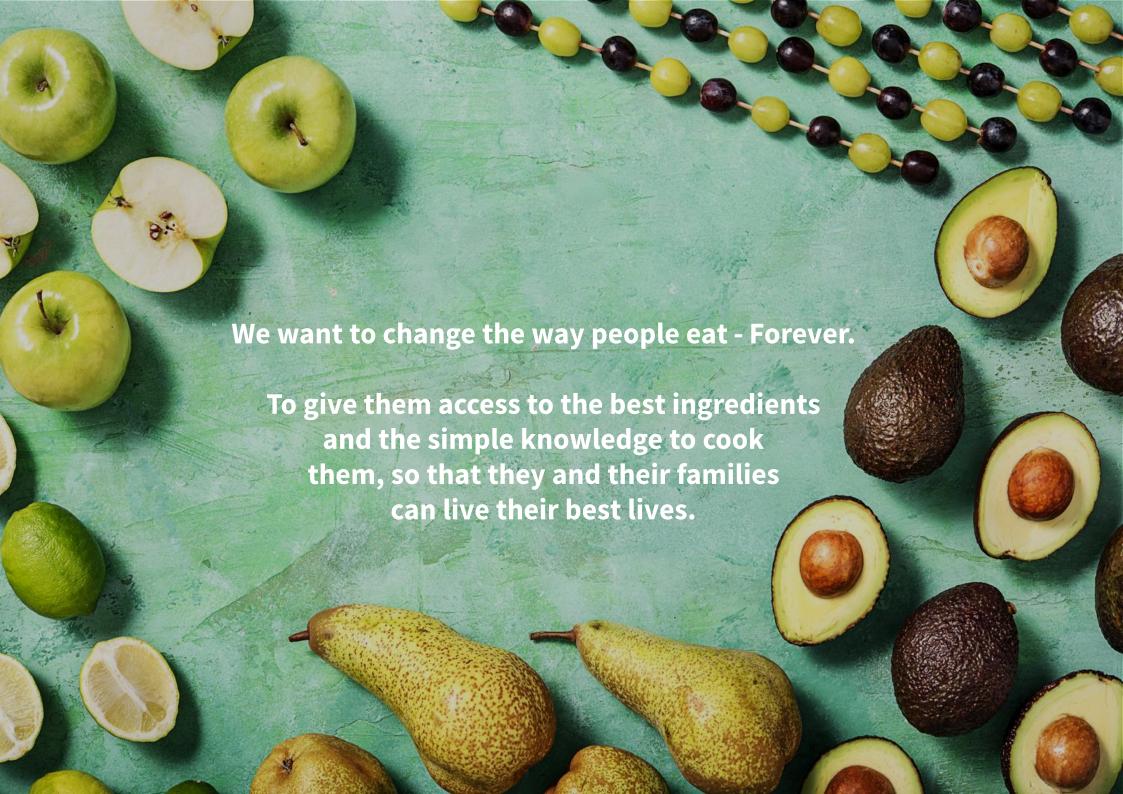


Summary of Marketing strategy

- 1 Flexible re-allocation of our Marketing investment across our country portfolio based on...
 - a. Seasonality
 - b. Operational constraints
 - c. Market opportunities
- **Seasonal Optimization** to achieve highest ROI on our Marketing Investments
- Ad-tech capabilities allow us online budget reallocation between different channels and campaigns to ensure fast \$ payback
- Constant increase of re-activations from our lapsed customer base plays a key driver in reducing CAC



6. Sustainability at HelloFresh

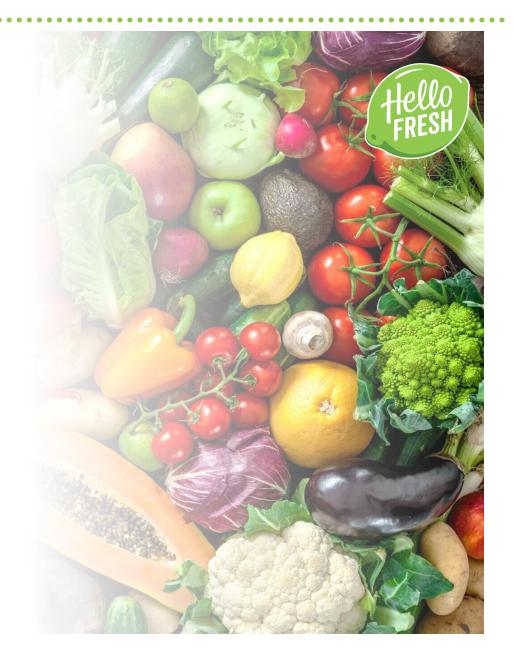




Reporting Benchmarks

SUSTAINABLE DEVELOPMENT GEALS







The three ingredients in everything we do...



OUR PEOPLE



OUR COMMUNITY



OUR PLANET



Attracting and retaining the best talent



Training and Development



Employee Equality and Diversity



Employee Welfare



'HelloExchange'



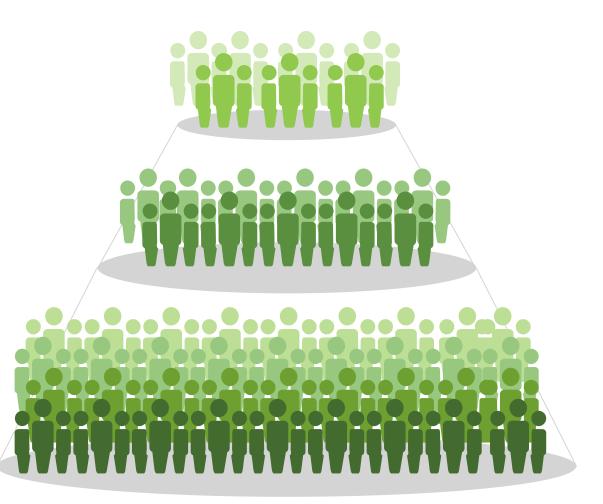
OUR COMMUNITY



COMMUNITY ENCOMPASSES OUR
CUSTOMERS AND THE LOCAL
POPULATIONS WHERE OUR
OPERATIONS ARE SITUATED

Empowering through knowledge

- Step-by-Step recipes
- Cooking classes
- Online social community
- Video tutorials



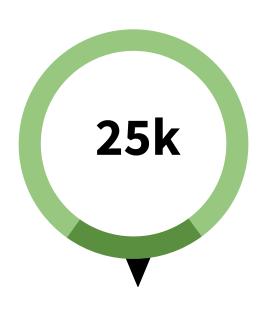




Action in the Community



Raised to help survivors of Hurricane Harvey



Meals donated to lowincome families for Thanksgiving 2017



Value of donated boxes by HF for Christmas 2017



LOOD FOOD hate waste

A SYSTEM BUILT WITH THE PREVENTION OF FOOD WASTE AT ITS HEART













>660¹ tons of cardboard saved

as a result of paper grade optimization and box size

55 tons of plastic packaging reduced in the UK alone

56 further tons planned

Transitioning away from unrecyclable black plastic to clear packaging





Continuously improving cooling systems

Switching to paper-based insulation



Climacell

100%	paper-recyclable
15 % ¹	lower production cost
5m ¹	units contracted through Q2 2019
> 15.000 t ¹	Packaging diverted from landfill per year

1. Projection for US only



Responsible Ingredient Sourcing



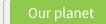
Fish supplier in the Netherlands **is certified** by the Marine Stewardship Council and the Aquaculture Stewardship Council



US operation partnered with Seafood Watch to ensure that we only buy seafood from trusted suppliers who do not harm the ocean



Created flexitarian box options for customers who want to reduce their meat consumption









Appendix



Strong revenue growth at scale

(€m)



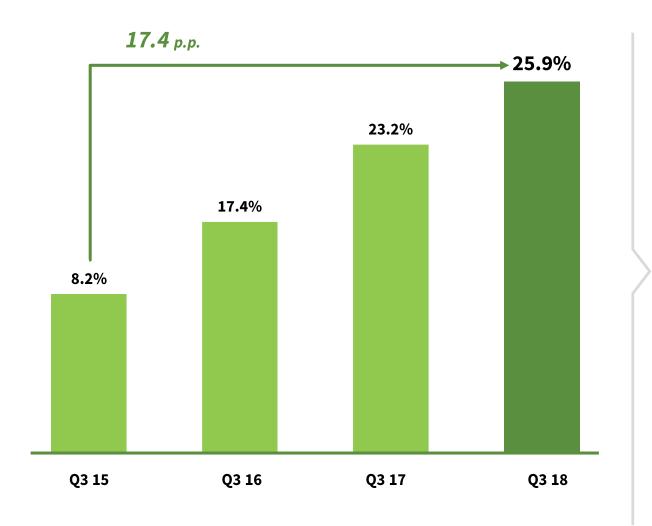






Contribution margin^{1,2} well above last year

(% of Revenue)



- Group contribution margin
 continues to trail above last years
 level, despite near term impact of
 new strategic initiatives and new
 verticals
- Year-on-year improvements
 primarily originate from COGS
 savings through procurement
 efficiencies and better menu
 planning
- Each quarter in 2018 well above 2018 guidance of "above 25%"

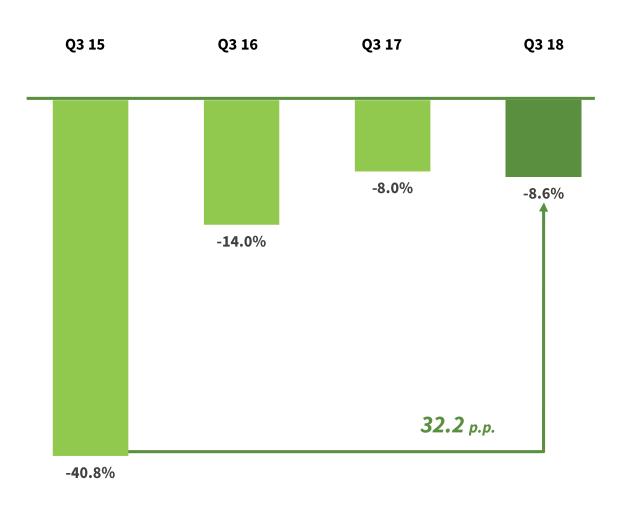
^{1.} Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses; contribution margin is shown as % of revenue

^{2.} Excluding Share Based Compensation expenses



AEBITDA in line with last year, despite investments in strategic initiatives and new verticals





Q3 AEBITDA margin broadly in

line with same level last year, driven by

- Higher contribution margin
- Higher marketing spend due to 'back-to-school' ramp-up and additional activities around US price reduction and new verticals
- Higher G&A y-o-y primarily due to continued investment in tech infrastructure

 $^{1.} A {\sf EBITDA} \ is \ calculated \ by \ adjusting \ {\sf EBITDA} \ for \ special \ items \ and \ share-based \ compensation \ expenses; \ A {\sf EBITDA} \ margin \ is \ defined \ as \ \% \ of \ revenue$

^{2.} Excluding Green Chef



US: Robust growth and contribution margin expansion

OPERATIONAL AND FINANCIAL KPIS Q3 17 Q3 18 **YTD 17 YTD 18** Active Customers (m) 0.79 1.05 **Average Order Rate** 3.3 3.2 Average Order Value (€) 49.7 49.4 52.0 48.3 Average Order Value constant currency (€) 49.7 49.3 52.0 52.2 538.4 394.6 131.1 170.1 Revenue¹ (€m) 76% 30% 90.3% 36% YoY revenue growth 29% 48% CC^2 146.2 43.9 85.1 31.4 Contribution margin³ (€m) 24.0% 25.8% 21.6% 27.2% Revenue AEBITDA4(€m) (8.5)(18.2)Revenue (32.2)(39.8)-6.5% -10.7% -10.1% -6.0%

^{1.} Revenue post promotional discounts, customer credits, refunds and excluding VAT; YoY stands for year on year and compares the respective quarter with the same quarter of the previous year

^{2.} Based on constant currency

^{3.} Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses

^{4.}AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue



INTERNATIONAL: 2nd profitable AEBITDA quarter in a row

OPERATIONAL AND FINANCIAL KPIS

	Q3 17	Q3 18	YTD 17	YTD 18
Active Customers (m)	0.49	0.78		
Average Order Rate	4.1	3.7		
Average Order Value (€)	42.7	45.2	43.4	44.4
Average Order Value constant currency (€)	42.7	46.5	43.4	45.8
Revenue¹ (€m)	85.6	132.3	257.6	379.4
% YoY revenue growth	18.1%	54%	11.6%	47%
Contribution margin³(€m)	19.5	35.1	60.3	100.0
% Revenue	22.8%	26.5%	23.4%	26.4%
AEBITDA⁴(€m)	(4.3)	1.6		5.5
% Revenue	-5.0%	1.2%	(12.7)	1.4%

^{1.} Revenue post promotional discounts, customer credits, refunds and excluding VAT; YoY stands for year on year and compares the respective quarter with the same quarter of the previous year

² Based on constant currency

^{3.} Contribution margin is defined as revenue less cost of goods sold and fulfilment expenses, excluding share-based compensation expenses

^{4.} AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue



Indicative¹ impact of IFRS16 implementation in 2019

IFRS16

Requires companies to capitalize leases previously recorded as operating leases

- ♠ increase in EBITDA
- increase in financial expenses
- +/- impact on net income, depending on maturity of lease

Indicative impact on 2019 (€m)

AEBITDA: + 20 – 25

EBIT: +2-3

Net income: -2-3

Assets: + 85 – 90

Liabilities: + 85 – 90



Outlook for full year 2018 reconfirmed



REVENUE

Group revenue growth for full year 2018 of 32% - 37% based on constant currency (excl. Green Chef)



CONTRIBUTION MARGIN

Contribution margin of **above 25**%





Profit & loss statement

(€m)	Q3 2017	Q3 2018	YTD 2017	YTD 2018
Revenue	216.7	302.2	652.1	917.5
% YoY growth	48%	39%	49%	41%
Cost of goods sold ¹	(86.5)	(111.4)	(267.0)	(345.4)
Gross profit	130.2	190.8	385.1	572.1
Margin (% of revenue)	60%	63.1%	59%	62.3%
Fulfilment expenses ¹	(80.2)	(112.7)	(243.1)	(328.5)
Marketing expenses ¹	(57.1)	(85.1)	(180.3)	(243.5)
G&A ¹	(14.9)	(22.6)	(35.3)	(67.4)
Other operating income & expenses	(1.0)	(1.5)	(2.3)	(5.3)
EBIT	(23.0)	(31.1)	(75.9)	(72.6)
Margin (% of revenue)	(11%)	(10%)	(12%)	(8%)
Financial result	(1.8)	(0.2)	(6.0)	(0.8)
EBT	(24.8)	(31.3)	(81.9)	(73.4)
Income tax (expense) benefit	0.1	(2.2)	0.5	(5.2)
Net income / (loss)	(24.7)	(33.5)	(81.4)	(78.6)

Reconciliation starting at EBIT

EBIT
D&A
EBITDA
SBC
Special Items
AEBITDA ²
Margin (% of revenue)

(23.0)	(31.1)
2.0	3.3
(21.0)	(27.8)
2.0	1.5
1.6	0.3
(17.4)	(26.0)
(8.0%)	(8.6)%

(75.9)	(72.6)
5.8	9.4
(70.1)	(63.2)
3.8	10.1
2.3	1.5
(64.0)	(51.6)
(9.8%)	(5.6)%

^{1.} Including share-based compensation expenses
2. AEBITDA is calculated by adjusting EBITDA for special items and share-based compensation expenses; AEBITDA margin is defined as % of revenue



Balance sheet statement and other information

€m)	31-Dec 17	30-Sep 18
Assets		
Non - current Assets	66.1	88.4
Current Assets*	386.8	311.4
*of which cash	339.9	256.6
Total assets	452.9	399.8
Equity Non - current liabilities	303.3 41.6	234.4 12.4
Non - current liabilities	41.6	12.4
Current liabilities	108.0	153.0
Total equity and liabilities	452.9	399.8
	YTD 2017	YTD 2018
Cash flow from operating activities	(31.5)	(23.9)
AEBITDA	(64.0)	(51.6)

